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Lean Laboratory is a management and organization approach derived from the principles of Lean Manufacturing - essentially, process optimization driven. A lean laboratory is one which is focused on delivering results in the most efficient way, in terms of cost and/or speed, with the most efficient use of resources.

The laboratory environment is ever changing in response to the diverging trends in healthcare. Laboratory managers who can create solutions to today's problems and effectively manage change are in high demand. The second edition of Denise Harmening's Laboratory Management is designed to give a problem-based approach to teaching the principles of laboratory management. the text focuses on presenting underlying managerial concepts and assisting the learner in successfully applying theoretical models to real-life situations.

Redefining the standard for laboratory management, Denise Harmening, along with 31 contributors, provides insight and guidance into the principles of laboratory operations. Key features include: chapter outlines, educational objectives, opening case studies, study guide questions, key terms, summary charts, and problem-based learning activities. Twenty chapters are divided into five major areas: Principles of Laboratory Management, Human Resource Management, Financial Management, Operations, and Strategies for Career Success. Unique to this book are chapters on Quality Management in the

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Laboratory, Education and Training, the Cost of Quality, Ethical Issues in Laboratory Management, Career Planning and Professional Development, and a glossary. Dr. Denise Harmening's third edition of Laboratory Management: Principles & Processes is appropriate whether you are a student or an experienced manager, using this text as a reference or for teaching. The third edition of Laboratory Management contains a thorough coverage of: Quality Management in the Laboratory Organizational Structure: A Look at Concepts and Models Principles of Leadership: Past, Present, and Future Management Functions Managerial Decision-Making and Process Improvement Human Resource Guidelines and Regulations Job Analysis, Work Descriptions, and Work Groups Performance Evaluation and Development Education & Training: Practical Tips for Educators and Trainers Fundamentals of Financial Management Cost/ Benefit Analysis Effective Budgeting in the Laboratory: Practical Tips The Cost of Quality Healthcare Reimbursement Compliance Issues The Regulations Process Designs Workflow & Staffing Laboratory Information Systems: Flexibility Is the Key to Modernization Marketing Concepts Ethical Issues in Laboratory Management

This totally revised second edition is a comprehensive volume presenting authoritative information on the management challenges facing today's clinical laboratories. Provides thorough coverage of management topics such as managerial leadership, personnel, business planning, information management, regulatory management, reimbursement, generation of revenue, and more. Includes valuable administrative resources, including checklists, worksheets, forms, and online resources. Serves as an essential resource for all clinical laboratories, from the physician's office to hospital clinical labs to the largest commercial reference laboratories, providing practical information in the fields of medicine and healthcare, clinical pathology, and clinical laboratory management, for practitioners, managers, and individuals training to enter these fields.

This concise summary of the most common clinical laboratory management topics emphasizes the need for the entry-level laboratory practitioner to be aware of the financial, personnel, operational, and marketing issues affecting the laboratory in order to successfully perform and compete in the rapidly changing health care environment. Using examples, case studies, and commentaries, this book covers all topics relevant to laboratory management, including professionalism, ethics, employment interviews and selection, diversity, stress management, team building, communication and interpersonal relationships, public relations, scheduling, quality control, information systems, and legal considerations. Medical technologists and clinical laboratory scientists with less than 3 years' experience would benefit from

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this discussion of basic management topics.

Accurate Results in the Clinical Laboratory: A Guide to Error Detection and Correction, Second Edition, provides a comprehensive review of the factors leading to errors in all areas of clinical laboratory testing. This trusted guide addresses interference issues in all laboratory tests, including patient epigenetics, processes of specimen collection, enzymes and biomarkers. Clinicians and laboratory scientists will both benefit from this reference that applies discussions to both accurate specimen analysis and optimal patient care. Hence, this is the perfect reference for clinical laboratorians, from trainees, to experienced pathologists and directors. Provides comprehensive coverage across endocrine, oncology, hematology, immunohistochemistry, immunology, serology, microbiology, and molecular testing Includes new case studies that highlight clinical relevance and errors to avoid Highlights the best titles published within a variety of medical specialties Reviewed by medical librarians and content specialists, with key selections compiled in their annual list

New technologies, including DNA and digital databases that can compare known and questioned exemplars, have transformed forensic science and greatly impacted the investigative process. They have also made the work more complicated. Obtaining proper resources to provide quality and timely forensic services is frequently a challenge for forensic managers, who are often promoted from casework duties and must now learn a whole new set of leadership skills. The interdisciplinary and scientific nature of laboratories requires strong leadership ability to manage complex issues, often in adversarial settings. Forensic Laboratory Management: Applying Business Principles provides laboratory managers with business tools that apply the best science to the best evidence in a manner that increases the efficiency and effectiveness of their management decision making. The authors present a performance model with seven recommendations to implement, illustrating how forensic managers can serve as leaders and strategically improve the operation and management in scientific laboratories. Topics include: Key business metrics and cost-benefit analyses Ethical lapses: why they occur, possible motives, and how problems can be prevented Forensic training, education, and institutes ISO/IEC 17025 accreditation implementation The book includes case studies simulating a working laboratory in which readers can apply business tools with actual data reinforcing discussion concepts. Each chapter also includes a brief review of current literature of the best management theories and practice. The downloadable resources supply two mock trial transcripts and associated case files along with PowerPoint® slides from Dr. George Carmody's workshop on Forensic DNA Statistics and Dr. Doug Lucas's presentation on ethics.

Achieving, maintaining and improving accuracy, timeliness and reliability are major challenges for

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health laboratories. Countries worldwide committed themselves to build national capacities for the detection of, and response to, public health events of international concern when they decided to engage in the International Health Regulations implementation process. Only sound management of quality in health laboratories will enable countries to produce test results that the international community will trust in cases of international emergency. This handbook was developed through collaboration between the WHO Lyon Office for National Epidemic Preparedness and Response, the United States of America Centers for Disease Control and Prevention (CDC) Division of Laboratory Systems, and the Clinical and Laboratory Standards Institute (CLSI). It is based on training sessions and modules provided by the CDC and WHO in more than 25 countries, and on guidelines for implementation of ISO 15189 in diagnostic laboratories, developed by CLSI. This handbook is intended to provide a comprehensive reference on Laboratory Quality Management System for all stakeholders in health laboratory processes, from management, to administration, to bench-work laboratorians. This handbook covers topics that are essential for quality management of a public health or clinical laboratory. They are based on both ISO 15189 and CLSI GP26-A3 documents. Each topic is discussed in a separate chapter. The chapters follow the framework developed by CLSI and are organized as the "12 Quality System Essentials".

Prudent Practices in the Laboratory--the book that has served for decades as the standard for chemical laboratory safety practice--now features updates and new topics. This revised edition has an expanded chapter on chemical management and delves into new areas, such as nanotechnology, laboratory security, and emergency planning. Developed by experts from academia and industry, with specialties in such areas as chemical sciences, pollution prevention, and laboratory safety, Prudent Practices in the Laboratory provides guidance on planning procedures for the handling, storage, and disposal of chemicals. The book offers prudent practices designed to promote safety and includes practical information on assessing hazards, managing chemicals, disposing of wastes, and more. Prudent Practices in the Laboratory will continue to serve as the leading source of chemical safety guidelines for people working with laboratory chemicals: research chemists, technicians, safety officers, educators, and students.

Evidence Based Practice for Health Professionals is included in the 2015 edition of the essential collection of Doody's Core Titles. Evidence based practice (EBP) has become the standard in health care practice today. Evidence Based Practice for Health Professionals covers the fundamentals of applying medical evidence to clinical practice and discussing research findings with patients and fellow professionals. This essential text explains the basic concepts of EBP, its applications in health care, and how to interpret biostatistics and biomedical research. With examples derived from multiple health professions, Evidence Based Practice for Health Professionals teaches the skills needed to access and

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interpret research in order to successfully apply it to collaborative, patient-centered health care decisions. Students gain valuable practice with skill-building learning activities, such as explaining the evidence for treatments to patients, developing a standard of care, selecting a diagnostic tool, and designing community-based educational materials. Evidence-Based Practice for Health Professionals also helps prepare students to communicate knowledgeably with members of interprofessional healthcare teams as well as with pharmaceutical sales representatives.

- Covers EBP fundamentals and their application to clinical practice
- Teaches the skills needed to interpret medical research and apply it to patient care
- Enables students to develop EBP skills with practical learning activities
- Prepares students to communicate about medical evidence with patients and fellow professionals

**INSTRUCTOR RESOURCES**

- Instructor's Manual
- PowerPoint Presentations
- Test Bank
- Handouts

**Student Resources: Companion Website\***

\*Each new copy of the textbook includes an access code for the Companion Website. Please note electronic formats/eBooks do not include access to the Companion Website.

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