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Virginia Mason is recognized as a world leader in transforming health care — delivering better care at lower cost. Transforming Health Care Delivery. In 2002, Virginia Mason embarked on an ambitious, system-wide program to change the way it delivers health care and in the process improve patient safety and quality. It did so by adopting the basic tenets of the Toyota Production System (TPS), calling it the Virginia Mason Production System, or VMPS.

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## Transforming Health Care - Virginia Mason

Health care transformation is a process not an event. This book richly describes this process at Virginia Mason — not just the principles but all the challenges along the way and how they were overcome. It is a textured account of an ongoing journey and as such is an invaluable aid to anyone serious about transforming their own organization.

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Transforming Health Care: Virginia Mason Medical Center's Pursuit of the Perfect Patient Experience takes you on the journey of of Virginia Mason Medical Center's pursuit of the perfect patient experience through the application of lean principles, tools, and methodology. Over the last several years Virginia Mason has become internationally known for its journey towards perfection by applying the Toyota Production System to healthcare.

## Transforming Health Care: Virginia Mason Medical Center's ...

Virginia Mason Institute Metropolitan West Building 1100 Olive Way, Suite 150 Seattle, Washington 98101 USA

## Transforming Health Care - Virginia Mason Institute

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## Seeking Perfection in Healthcare: Applying the Toyota ...

The medical center's journey of continual re-invention began in 2002, and its story is told in the newly published Transforming Health Care: Virginia Mason Medical Center's Pursuit of the Perfect Patient Experience, published by CRC Press.

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Chronicled in these inspiring books is Virginia Mason's pursuit to transform healthcare for its patients and patients around the world. Authors Charles Kenney, Paul Plsek, Patrick Graupp, and Martha Purrier examine Virginia Mason's unique leadership principles, the history of its work to dramatically improve quality and safety, the use of creativity and innovation, and the implementation of standard work to realize the organization's goal to achieve zero defects and create the perfect ...

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Advanced Praise for Transforming Health Care: Virginia Mason Medical Center's Pursuit of the Perfect Patient Experience This remarkable story of Virginia Mason's journey to Lean offers hope that America can achieve the high-quality, affordable care we all deserve. — Ceci Connolly, Senior Adviser, McKinsey Center on Health Reform

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[\[ Transforming Health Care: Virginia Mason Medical Center ...](#)

Transforming Health Care, by Charles Kenny, CRC Press, San Francisco, 2011. This book is a dense and detailed review of Virginia Mason Medical Center's (VMMC) ongoing journey from "physician-centered" to "patient-centered" healthcare. It explains how VM adapted the Toyota Production System (TPS) for use in healthcare.

[The Virginia Mason Production System \(VMPS\)](#)

Transforming Health Care: Virginia Mason's Pursuit of the Perfect Patient Experience Small & Rural Hospital Conference Charlotte, North Carolina November 12, 2013 Gary S. Kaplan, MD, Chairman and CEO Virginia Mason Medical Center Seattle, Washington "If you are dreaming about it... you can do it."

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